

Evaluation Indicator System of Marketing Planning Ability Based on ANP

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Abstract: The evaluation of “Marketing planning” curriculum in higher vocational colleges should pay attention to planning ability of students which requires a set of scientific evaluation indicator system of marketing planning ability, however, there is less in-depth study in this field, especially the quantitative research. Scientific evaluation indicator system of marketing planning ability should divide the elements of marketing planning ability reasonably, and should give them reasonable weight. Combined with document and the interview data, this paper will carry on the construction and analysis of the evaluation index system of marketing planning ability with Analytic Network Process (ANP), and use Super Decisions Software (SD) to carry on the corresponding calculation and verification. Finally a set of more scientific and reasonable evaluation indicator system of marketing planning ability will be summed up.

Keywords: Marketing planning Ability; Evaluation Indicator System; Weight; Analytic Network Process

1. Introduction

Higher vocational colleges should pay attention to the cultivation of students' vocational ability in teaching process, it has been widely accepted by educational circle and the other parties in the society^[1-3]. As an important part of teaching process, test or assessment should have a better reflection of ability assessment, also a deep research in the composition of vocational ability and its' corresponding weight are needed. This paper will take marketing planning ability of marketing major's “Marketing planning” curriculum as research object, the author will construct evaluation indicator system of marketing planning ability with the help of related research data and method, and also try to measure the weight of corresponding indicator so as to provide the reference for the relevant experts or teachers.

2. Literature Review

Now there are few theses specialize in evaluation indicator system of marketing planning ability, but there are still some relevant information. Yang Qunxiang (2004)^[4] holds that the ability of marketing majors consist of two aspects including basic ability and basic skills with in combination with investigation of visiting related colleges and universities and surveys of executives of the enterprises. Basic ability include

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method ability, social ability and learning ability; basic skills include nine aspects: the market research ability, marketing planning ability, product identification ability, sales management ability, marketing psychology ability, public relations ability, business negotiation ability, customer management ability and e-commerce ability. In addition, the article analyses the weight of corresponding aspects. Mao Zhenfu (2009)^[5] constructs the ability structure indicator system of marketing majors' basic ability, advanced ability and high-level ability on the basis of the corresponding research and analysis. Zhang Xiaoqing^[6] analyzes the ability structure of marketing majors according to their competency areas and competency considering the talent demand situation in Guangdong; also he deconstructs the specialized technical ability and key ability of marketing planning ability in combination with occupation post; With Chenwu^[7], on the basis of investigation and analysis, analyzes the ability of marketing majors from professional basic ability and professional developing ability, and deconstructs the goal of marketing planning ability and the corresponding course.

Although the above literatures are all analyses about marketing majors' overall ability, but they are of great significance to this paper.

3. The Construction of Evaluation Indicator System of Marketing Planning Ability

3.1. The Construction of Evaluation Indicator System of Marketing Planning Ability

Drawing on the experience of the existing literatures and combined with the study of talents cultivation plan of several advanced colleges in Guangxi which have an im-

Table 1. Evaluation Indicator System of Marketing Planning Ability

| A Marketing Planning Ability | | | | | |
|-------------------------------------|--|--|--|--|---|
| First Level Indicator | 1. Ability of defining planning problems | 2. Information collection ability | 3. Project planning ability | 4. Monitoring ability | 5. Summary and evaluation ability |
| Second Level Indicator | 1.1 Evaluation ability of marketing environment 1.2 Ability of evaluating present situation and the condition 1.3 Ability of choosing planning goals | 2.1 Ability of investigating plan and design 2.2 Investigating execution ability 2.3 Analysis ability of investigation results | 3.1 Resource exploring ability 3.2 Ability of using resources (innovation) 3.3 Ability of solving the problem of planning (correspondence, validity) 3.4 Writing ability of plan book | 4.1 Handling ability of monitoring points 4.2 Ability of adjusting and responding | 5.1 Selection ability of evaluation indicator 5.2 Collection ability of evaluation indicator 5.3 Analysis ability of evaluation indicator |

plement of educational reform, research group formulates a questionnaire and carry on questionnaire survey to the teachers of higher vocational colleges and executives of enterprises. Summing up all the above materials, the ultimately evaluation indicator system of marketing planning ability is shown as Table 1.

3.2. Measuring the Weight of Evaluation Indicator System of Marketing Planning Ability by ANP

3.2.1. The Applicability of ANP

Analytic Network Process (ANP) was put forward by professor T.L. Satty in 1996. It is the improvement of Analytic Hierarch Process (AHP) [8]. The Network constitutive relation of ANP is provided with great flexibility, it can consider the interdependent relationship between the element and the element set and by using the super matrix comprehensively to calculate various influencing factors, and it can get the weight.

In terms of evaluation indicator system of marketing planning ability which is discussed in this paper, various indicators are not completely independent, there is a certain influence and feedback relationship between each other. For example: “1. The ability of defining planning problems” has an influence and feedback relation-

ship with “3. Project planning ability”; while the relationship between “3. Project planning ability” and “5. Summary and evaluation ability” is similar to that. In addition, this relationship also exists in second level indicator. For the model of this kind of relationship, it is very suitable to use the ANP method to process and calculate by building the network structure model.

3.2.2. Building Network Structure Model of Evaluation Indicator System of Marketing Planning Ability

For the construction of network structure model, on the one hand relevant papers are taken as references, on the other hand the following personnel are invited to participate in study and evaluation: the marketing teaching and research section director in higher vocational colleges and course teachers of “marketing planning” curriculum (six colleges from Guangxi, two from Guangdong, one from Shanghai, one from Shaanxi). The reason why enterprise executives are not invited is that at present the application of ANP is not very popular in China, and few enterprise executives have a deep understanding of this kind of method.

The final network structure model of evaluation indicator system of marketing planning ability in SD is showed as Figure 1:

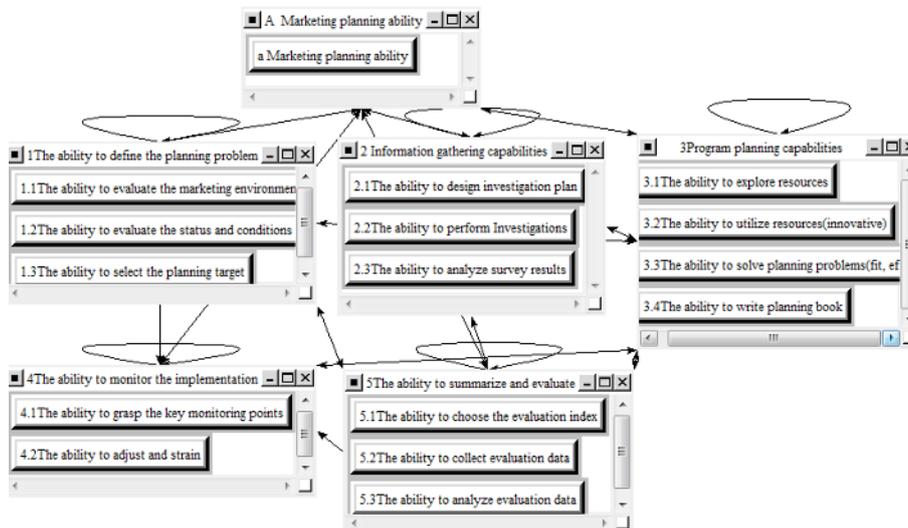


Figure 1. Network Structure Model of Evaluation Indicator System of Marketing Planning Ability in SD

Table 2. The Relationship between Nodes of the Model

| Parent node | Child Node |
|-------------|---|
| a | 1.1, 1.2, 1.3, 2.1, 2.2, 2.3, 3.1, 3.2, 3.3, 3.4, 4.1, 4.2, 5.1, 5.2, 5.3 |
| 1.1 | a, 1.3, 3.3, 4.1, 5.1, 5.3 |
| 1.2 | a, 1.3, 3.3, 4.1, 5.1, 5.3 |
| 1.3 | a, 1.1, 1.2, 3.3, 4.1, 5.1 |
| 2.1 | a, 2.2, 2.3, 5.2 |
| 2.2 | a, 5.2 |
| 2.3 | a, 3.1, 5.3 |
| 3.1 | a, 3.2, 3.3, 4.2 |
| 3.2 | a, 3.3, 4.2 |
| 3.3 | a, 1.3, 2.1, 3.4, 4.1, 5.1, 5.3 |
| 3.4 | a |
| 4.1 | a, 3.3, 4.2 |
| 4.2 | a, 3.1, 3.3 |
| 5.1 | a, 1.3, 3.3, 4.1, 5.3 |
| 5.2 | a, 2.1, 2.2 |
| 5.3 | a, 2.3 |

Specifically, the relationship between the network structure model nodes in Figure 1 is showed as Table 2.

4. Marketing Planning Ability Evaluation Indicator System and its Weight Measurement Experiment

For evaluation indicator system of marketing planning ability, we prove the applicability and effectiveness of the system through the experiment. The experimental data results from the interview of the above-mentioned teachers of the marketing teaching and research section in higher vocational colleges (six colleges from Guangxi, two from Guangdong, one from Shanghai, one from Shaanxi).

4.1. Comparative Matrix

In order to get the corresponding matrix, groups and nodes are compared pairwise with a scale of 1-9. Two rounds of interviews have been conducted in total. Then we get 38 copies of data in the first round, including 11 copies of valid data (validity means the consistency check of corresponding pairwise comparison matrix all pass the test). For the invalid data in the first round, a second interview should be conducted, interviewees are asked to adjust the data so as to get 6 copies of data.

Figure 2 is the format of one copy of the valid data in SD which is the pairwise comparison matrix taking “A” as the parent group and “1, 2, 3, 4, 5” as the subgroup. The consistency ratio of matrix is C.R. = 0.06350. For the space is limited, the other pairwise comparison matrix can’t be listed one by one.

| | | | | | | | | | | | | | | | | | | | | | | |
|-----|------------------|-------|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|-------|----------|------------------|
| 1. | 1The ability to~ | >=9.5 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | >=9.5 | No comp. | 2 Information g~ |
| 2. | 1The ability to~ | >=9.5 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | >=9.5 | No comp. | 3Program planni~ |
| 3. | 1The ability to~ | >=9.5 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | >=9.5 | No comp. | 4The ability to~ |
| 4. | 1The ability to~ | >=9.5 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | >=9.5 | No comp. | 5The ability to~ |
| 5. | 2 Information g~ | >=9.5 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | >=9.5 | No comp. | 3Program planni~ |
| 6. | 2 Information g~ | >=9.5 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | >=9.5 | No comp. | 4The ability to~ |
| 7. | 2 Information g~ | >=9.5 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | >=9.5 | No comp. | 5The ability to~ |
| 8. | 3Program planni~ | >=9.5 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | >=9.5 | No comp. | 4The ability to~ |
| 9. | 3Program planni~ | >=9.5 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | >=9.5 | No comp. | 5The ability to~ |
| 10. | 4The ability to~ | >=9.5 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | >=9.5 | No comp. | 5The ability to~ |

Figure 2. “A” as the parent group, “1,2,3,4,5” is the pairwise comparison matrix of subgroup

| Name | Normalized by Cluster | Limiting |
|---|-----------------------|----------|
| 1.1The ability to evaluate the marketing e~ | 0.41719 | 0.029988 |
| 1.2The ability to evaluate the status and ~ | 0.26281 | 0.018891 |
| 1.3The ability to select the planning target | 0.32000 | 0.023002 |
| 2.1The ability to design investigation plan | 0.68595 | 0.050315 |
| 2.2The ability to perform Investigations | 0.09108 | 0.006681 |
| 2.3The ability to analyze survey results | 0.22297 | 0.016355 |
| 3.1The ability to explore resources | 0.09100 | 0.030779 |
| 3.2The ability to utilize resources(innovative) | 0.26238 | 0.088749 |
| 3.3The ability to solve planning problems(fit, e~ | 0.44556 | 0.150706 |
| 3.4The ability to write planning book | 0.20106 | 0.068007 |
| 4.1The ability to grasp the key monitoring points | 0.51873 | 0.028968 |
| 4.2The ability to adjust and strain | 0.48127 | 0.026876 |
| 5.1The ability to choose the evaluation index | 0.06552 | 0.030185 |
| 5.2The ability to collect evaluation data | 0.02561 | 0.011797 |
| 5.3The ability to analyze evaluation data | 0.04723 | 0.021757 |
| a Marketing planning ability | 0.86164 | 0.396944 |

Figure 3. Priorities Calculation Result of One Copy of the Data

4.2. The Result of the Calculation

17 copies of valid data of interviews will be input into SD software to calculate. Figure 3 is priorities calculation result of one copy of the data including Normalized by Cluster and Limiting of each node within the group. Due to the space is limited, the other results

cannot be listed one by one.

Taking the arithmetic average of the data of limiting super matrix of the 17 copies of data, and carry on the normalized processing, then the finally result will be showed as Table 3. Table 3 is the final result of this paper.

Table 3. The Weight of Evaluation Indicator System of Marketing Planning Ability

| First Level Indicator | Second Level Indicator | Weight of Second Level Indicator | Weight of First Level Indicator |
|--|--|----------------------------------|---------------------------------|
| 1. The ability of defining planning problems | 1.1 Evaluation ability of marketing environment | 0.063 | 0.140 |
| | 1.2Ability of evaluating present situation and the condition | 0.036 | |
| | 1.3Ability of choosing planning goals | 0.042 | |
| 2. Information collection ability | 2.1 Ability of investigating plan and design | 0.085 | 0.125 |
| | 2.2Investigating execution ability | 0.014 | |
| | 2.3 Analysis ability of investigation results | 0.026 | |
| 3. Project planning ability | 3.1Resource exploring ability | 0.051 | 0.483 |
| | 3.2Ability of using resources (innovation) | 0.123 | |
| | 3.3Ability of solving the problem of planning (correspondence, validity) | 0.216 | |
| | 3.4 Writing ability of plan book | 0.093 | |
| 4. Monitoring ability | 4.1Handling ability of monitoring points | 0.067 | 0.138 |
| | 4.2 Ability of adjusting and responding | 0.071 | |
| 5. Summary and evaluation ability | 5.1 Selection ability of evaluation indicator | 0.053 | 0.114 |
| | 5.2 Collection ability of evaluation indicator | 0.019 | |
| | 5.3 Analysis ability of evaluation indicator | 0.042 | |

5. Conclusion

Combined with literature data and the interview data, this paper constructs the evaluation indicator system of marketing planning ability, and uses the obtained data of interview to carry on analysis and calculation by the method of ANP, and finally determines the weight of corresponding indicators of marketing planning ability evaluation indicator system. We can see from the analysis process and calculation results that for various indicators are not completely independent and there is a certain influence and feedback relationship between each other, so it is not reasonable to adopt AHP, only ANP can proceed the effective processing and calculating and then more reasonable and effective results can be obtained. The research methods and conclusions of this article are helpful to the determination of ability examination content and its weight of "Marketing planning" curriculum.

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